

DISTRICT GRAND ROYAL ARCH CHAPTER OF DOWN

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To All Registrars,

Synopsis of Registrars Questionnaire

Coronavirus is making everyone adjust to the new normal and forcing difficult decisions on our organisation. District Grand Chapter (DGC) is no different, and throughout the pandemic has needed to adapt to the changing landscape.

There are sixty-eight chapters within DGC. Thirty-six Registrars (53%) attended the Zoom meeting held on the 21st October 2020. Subsequently questionnaires were sent out to all those who attended.

At the closing date 16th November 2020, sixteen questionnaires (44%) had been received, therefore, caution must be exercised when considering the results, due to the number of respondents to the questionnaire.

The first part of the questionnaire consisted of an assessment of the Zoom content, with variable evaluation on a seven-point anchored scale. In the second part, comments were required for four statements representing interactions between the Registrars and DGC.

Under **(Figure 1)** Seven questions were analysed, and certain themes emerged from the answers received. Each category had been sub-divided into components for ease of explanation.

Zoom Content

	Poor 1	Average 2	Good 3	Very good 4	Excellent 5	Respondents
Did you find the Zoom meeting informative	0	0	2	5	9	16
			12.5%	31.3%	56.3%	
Was all the material covered relevant	0	0	2	5	9	16
			12.5%	31.3%	56.3%	
Was the presentation easy to follow	0	0	1	5	10	16
			6.3%	31.3%	62.5%	
How useful was the information presented	0	0	1	6	9	16
			6.3%	37.5%	56.3%	
Was there enough time for discussion	0	0	3	4	9	16
			18.8%	25.0%	56.3%	
Would you say the meeting was interactive	0	1	6	3	6	16
		6.3%	37.5%	18.8%	37.5%	
Did you have sufficient time to ask questions	0	2	2	2	10	16
		12.5%	12.5%	12.5%	62.5%	

Figure 1.

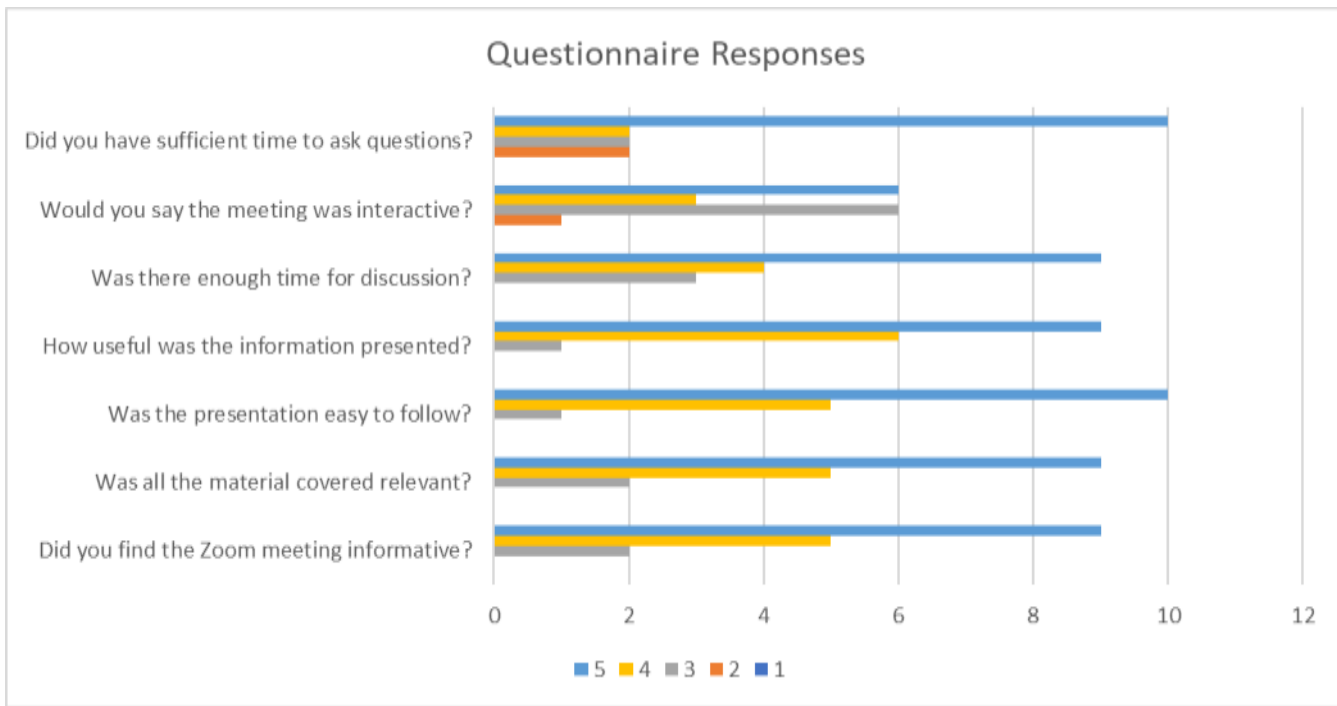


Figure 2.

Registrars had various choices as to how they completed the questionnaire which comprised of gathering information, thus allowing DGC and Registrars to prioritise those areas of concern. **(See Figure 2)**

In applying this analysis to the graphs above, it was observed that Registrars expressed a favourable judgment regarding the meeting. It was informative, relevant, and easy to follow. It was also noted that time for discussion, interaction and questions were relatively satisfied.

The questions in the questionnaire were qualitative (open questions) rather than quantitative (closed questions) in nature. This ensured the data generated can be used as evidence to improve future communications.

(1) What did you like most about the Zoom meeting?

The consensus that seeing companions and participating in the meeting was a positive way of moving forward under the current circumstances. Results were overwhelmingly in favour of using Zoom. David Robinson's presentation and discussion afterwards were considered most informative and very useful.

(2) What did you like least about the Zoom meeting?

Occasionally it was difficult to see and hear everyone, sometimes due to network problems but other times due to too many people speaking at once. It would be important to keep everyone on mute unless speaking.

(3) Which items would you like to see covered at future Zoom meeting?

The continuous implementation and updates on the electronic data base within Grand Lodge is welcomed. It would be helpful if DGC could outline the future during the pandemic and the immediate future thereafter. Meetings involving Treasurers and other officers within the chapters could be considered. Also, a review of times for Q&A session.

(4) General comments/suggestions that would assist in making Zoom meetings better?

Overall, the meeting was a great success. It was suggested that sending the agenda out at the same time as the date of the next meeting would be beneficial. Also training on the use of Zoom would be useful for those unfamiliar with the process.

Under the current circumstances it is important we all adopt some method of communicating with each other. We hope to use this method of Zoom to engage with the Registrars and improve strong two-way relationships.

Participation of the Registrars on how we move forward together is important to help shape our understanding and how best to improve the Chapters and disseminate information. More importantly to resonate with the Companions.

A REMINDER TO ALL COMPANIONS – MANY OF THE FORMS YOU NEED CAN BE DOWNLOADED FROM THE WEB PAGE (UNDER CURRENT HEADING & FORMS TAB)

If you have an old favorites' button and get the old Web-Page, then hit the refresh button, it should redirect you.